

FIG. 1

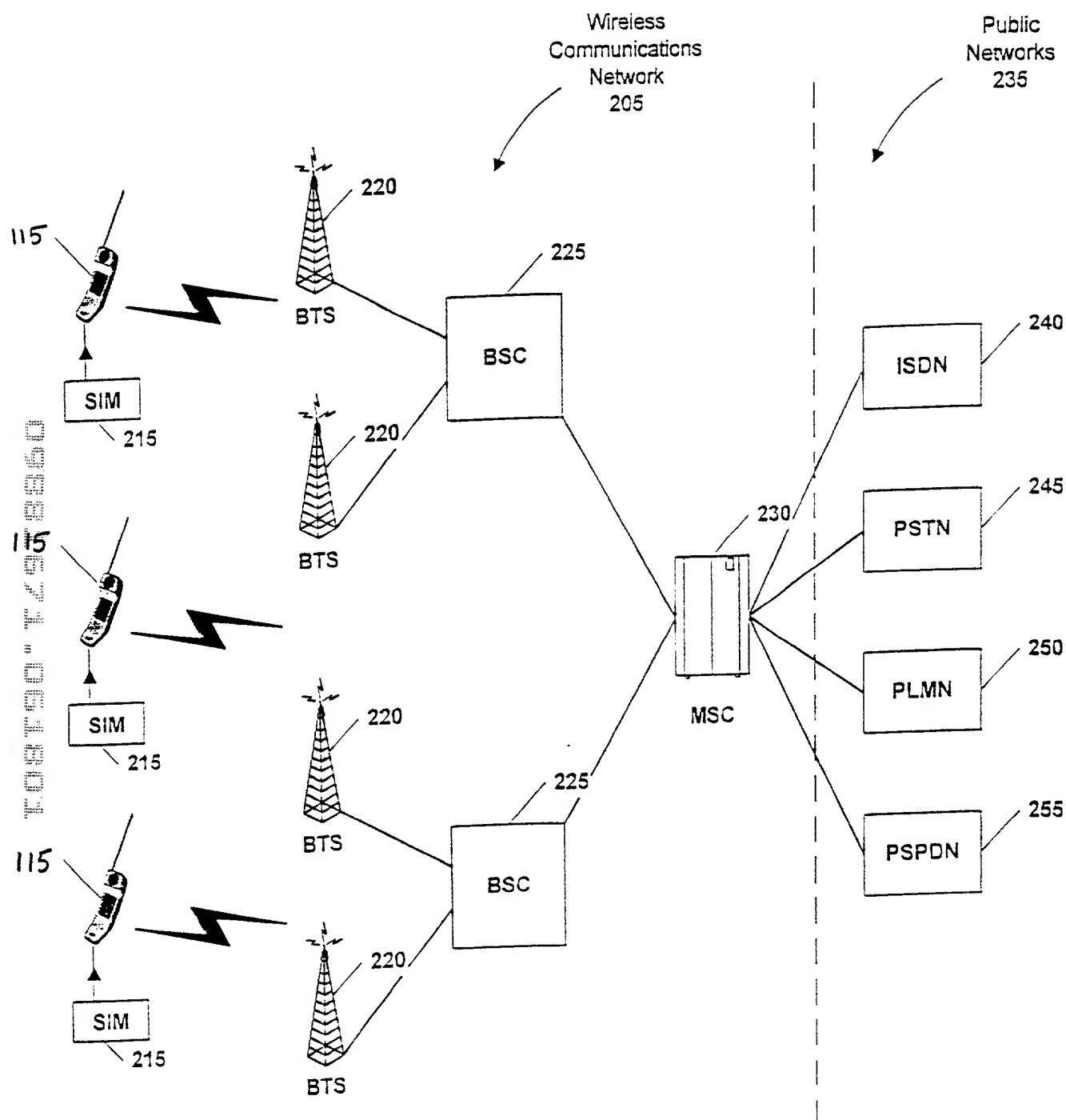
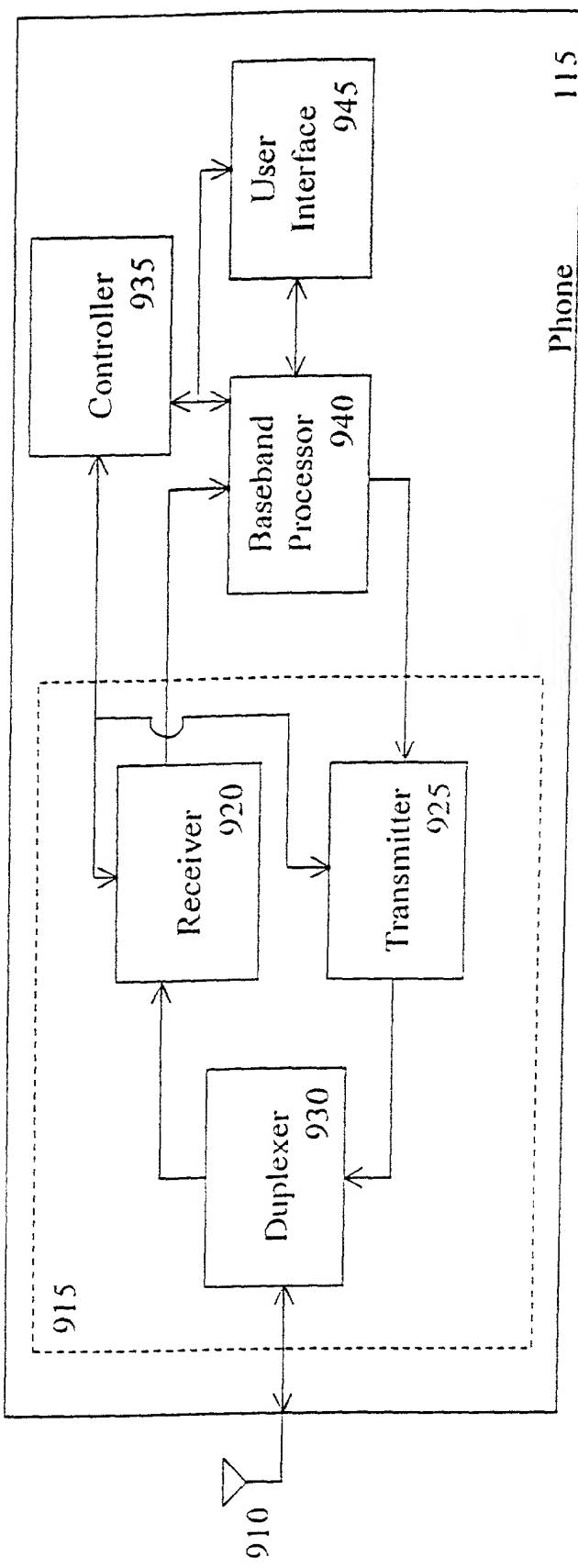


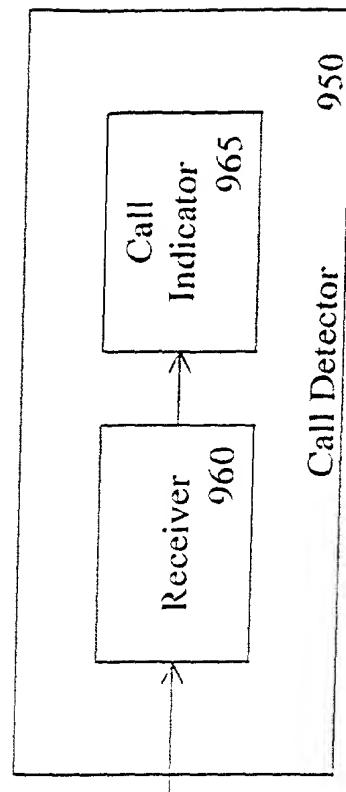
FIG. 2

Base
Station
220

910 915



Phone 115



F16.3

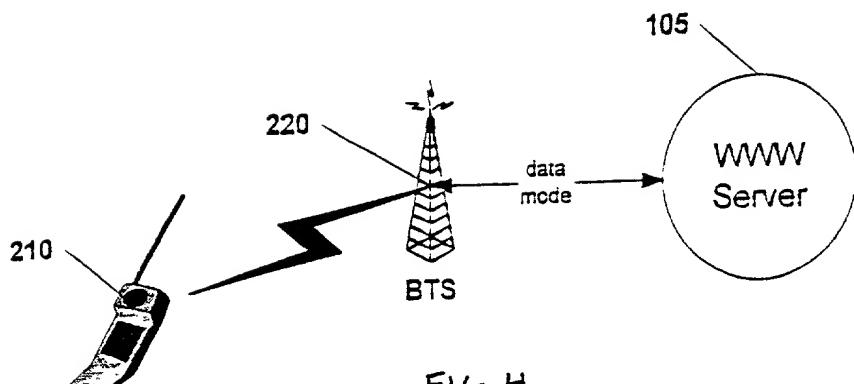


FIG. 4
(prior art)

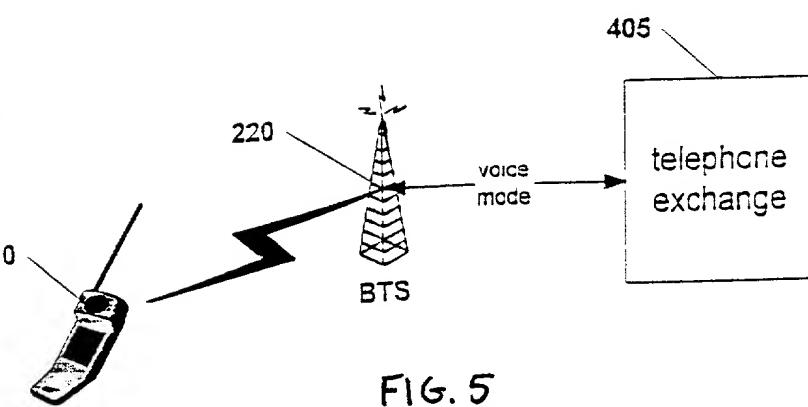


FIG. 5
(prior art)

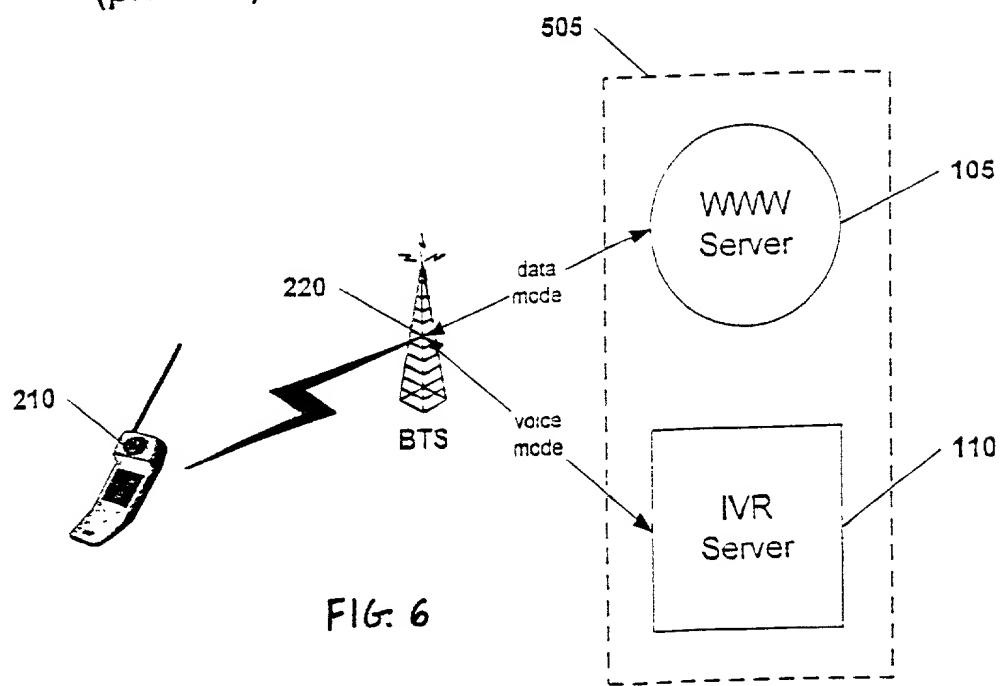


FIG. 6

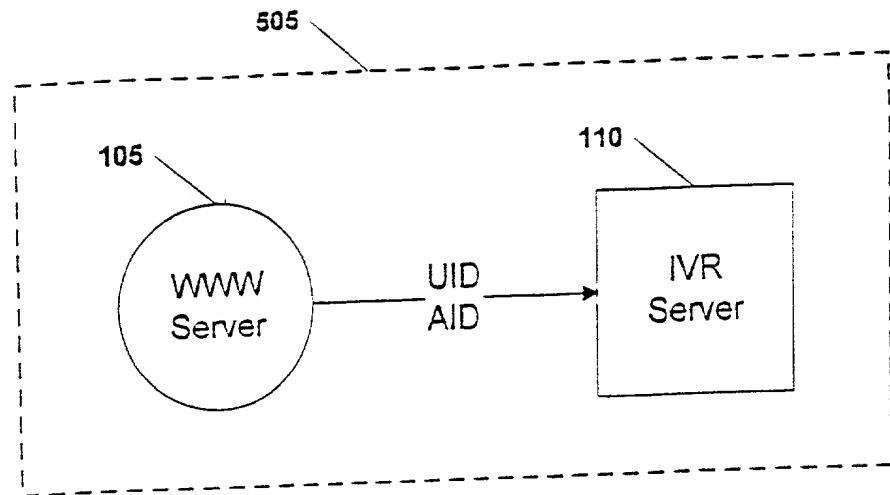


FIG. 7

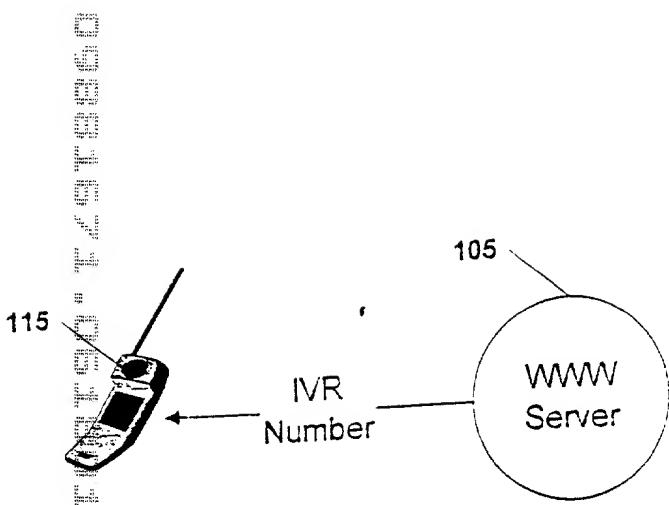


FIG. 8

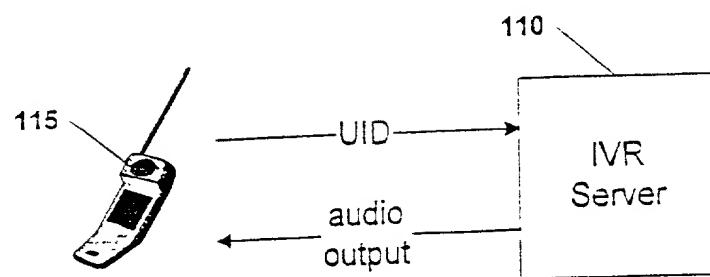


FIG. 9

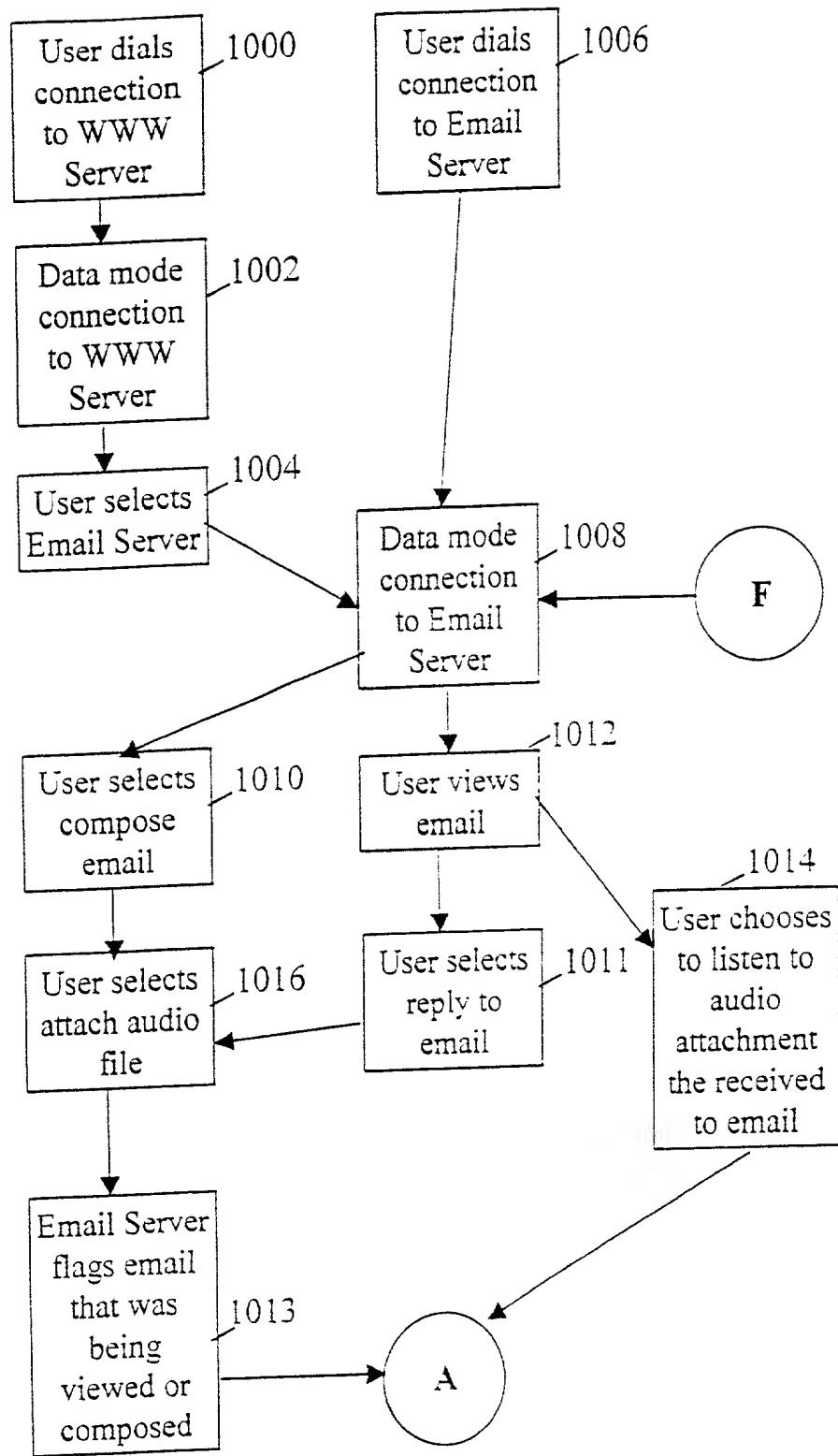


Figure 10a

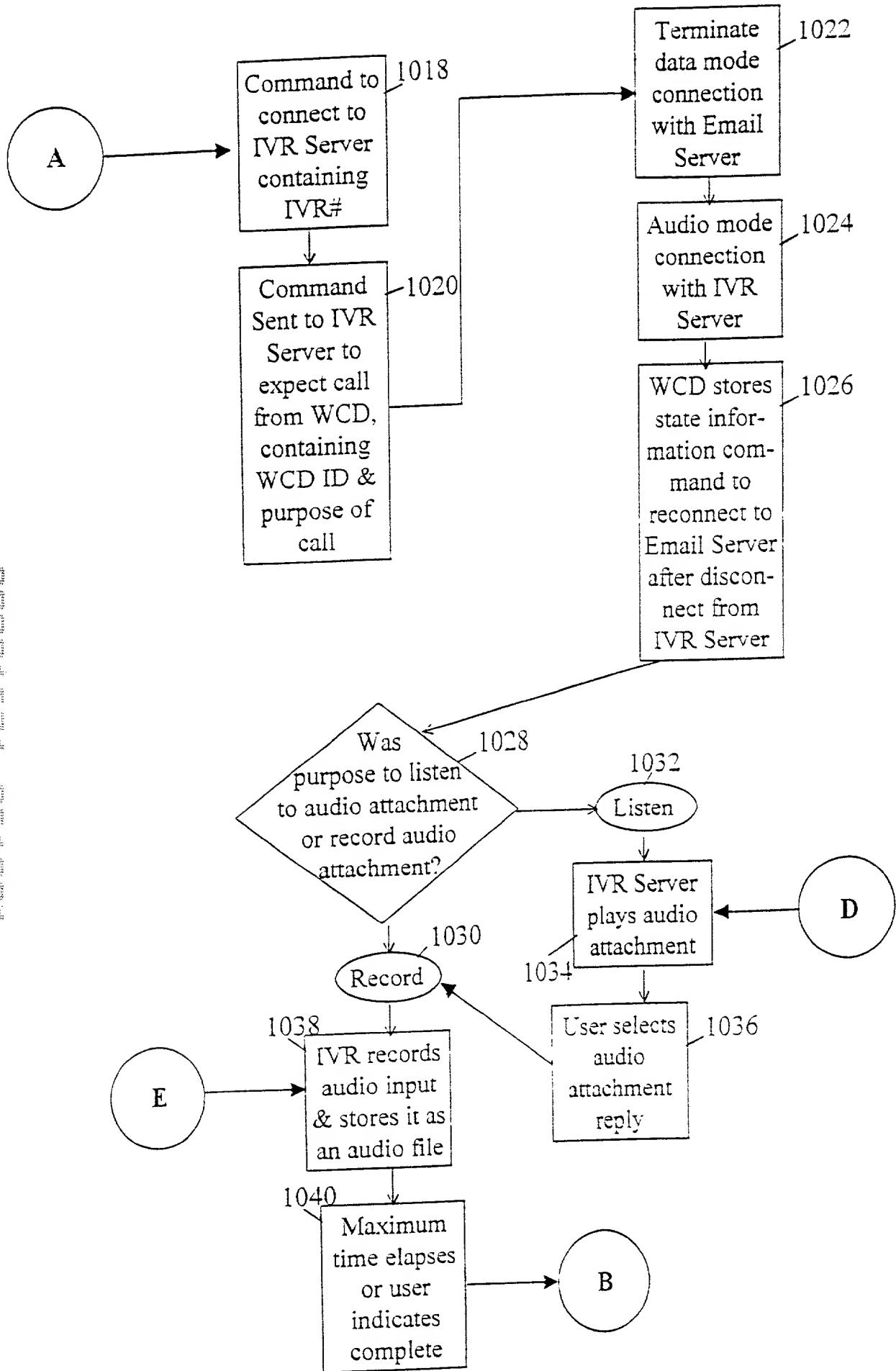


Figure 10b

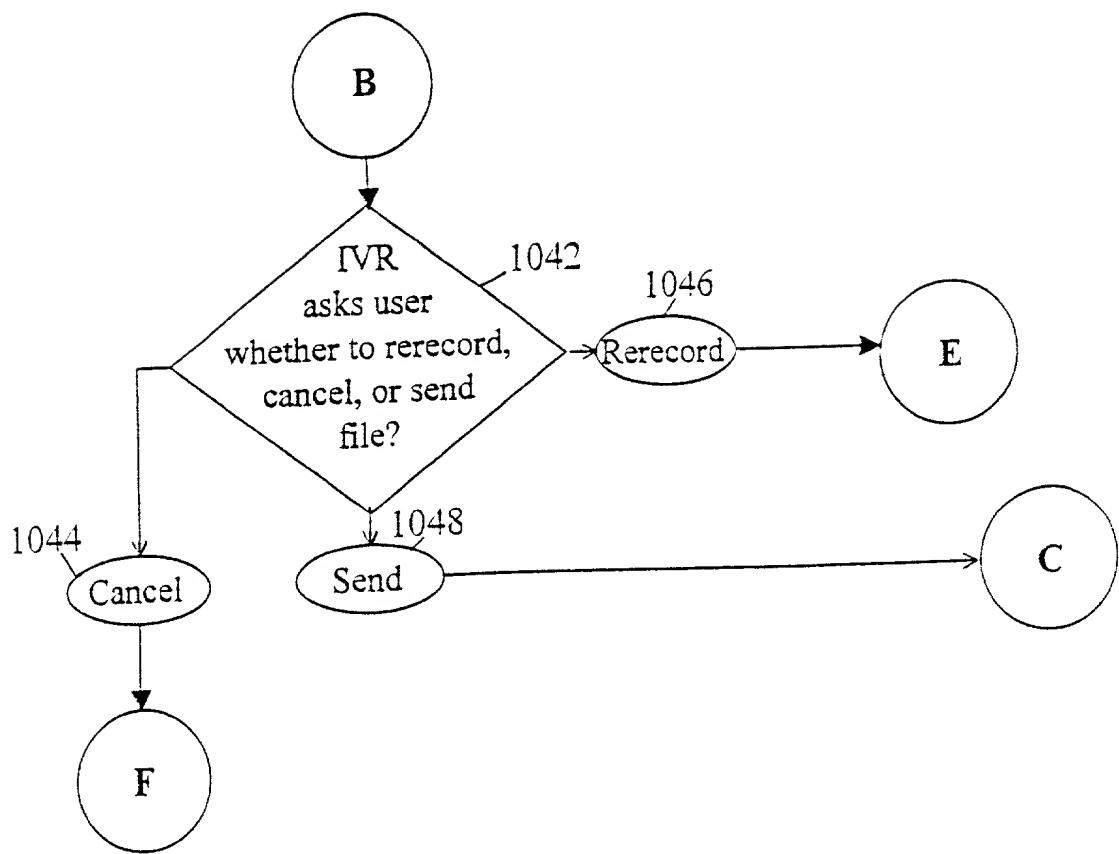


Figure 10c

D

IVR notifies Email Server that an audio file is ready

1050

Email Server sends email with audio attachment

1052

IVR

Server asks user whether to listen to next audio email or return to text email?

1054

Audio

1058

Text

IVR sends command to WCD to disconnect

1060

WCD disconnects from IVR Server and reconnects to Email Server based on WCD's state information

1062

Packet mode connection

1064

Return to same place in email based on state information

1066

C

Figure 10d

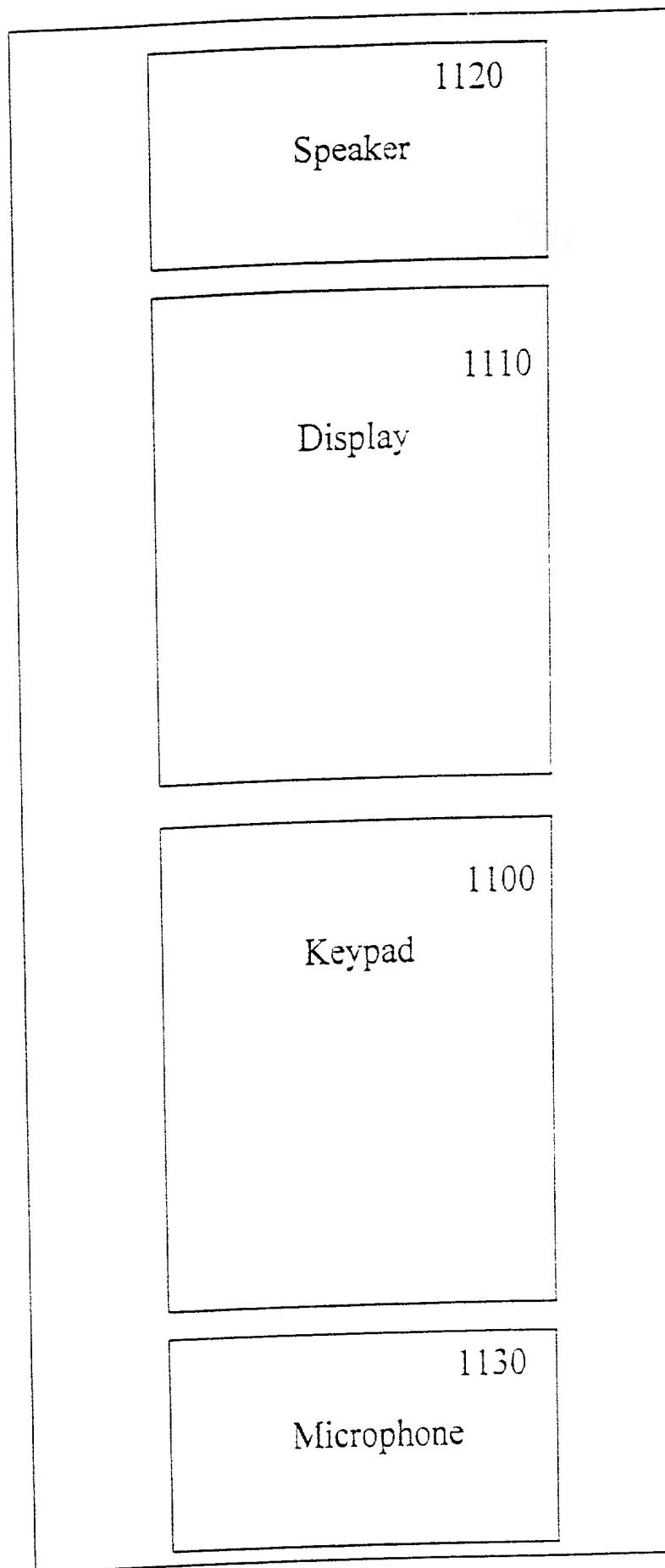


Figure 11

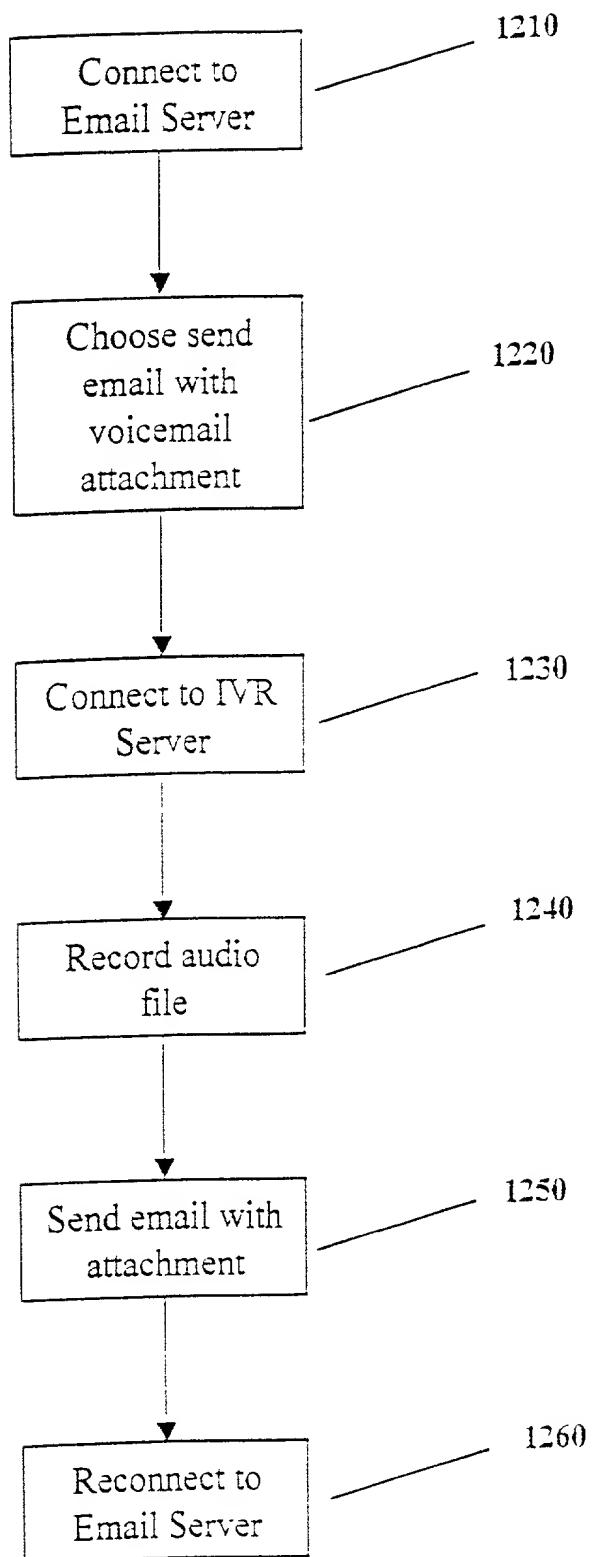


Figure 12